

# LODGE STAY FEEDBACK

Thank you for taking the time to share your thoughts with us! Your anonymous feedback will be visible to the committee chair and lodge host(s) to use at their discretion. If a safety concern is reported, this feedback will be reviewed by our Safety Committee.

Please note that this **feedback form is for your lodge stay only**. You will receive a separate feedback request via email for any courses or activities (e.g. ski lessons, avalanche course) that you participated in during your lodge stay.

We truly value your input. We invite you to review our blog, [Giving & Receiving Feedback](#). Your feedback helps us continually improve and ensure our members enjoy the best experiences possible.

■ = required field

How would you rate your overall experience during your lodge stay? ■

- ☐ Excellent
- ☐ Above Average
- ☐ Average
- ☐ Below Average
- ☐ Poor

How would you rate the lodge host(s)?

- ☐ Excellent
- ☐ Above Average
- ☐ Average
- ☐ Below Average
- ☐ Poor

What areas, if any, did the lodge host(s) do really well? Select all that apply.

- ☐ Logistics: Effectively planning and executing the lodge stay.
- ☐ Communication: Clearly conveying information and expectations to guests.
- ☐ Helpfulness: Providing assistance and support to guests.
- ☐ Problem-solving: Addressing challenges and resolving issues effectively.
- ☐ Creating a positive environment: Fostering a welcoming and inclusive atmosphere.

What areas, if any, could the lodge host(s) do better in? Select all that apply.

- ☐ Logistics: Effectively planning and executing the lodge stay.
- ☐ Communication: Clearly conveying information and expectations to guests.
- ☐ Helpfulness: Providing assistance and support to guests.
- ☐ Problem-solving: Addressing challenges and resolving issues effectively.

☐ Creating a positive environment: Fostering a welcoming and inclusive atmosphere.

Please share why you chose the answers above about the lodge stay and host(s).

If possible, please include specific names of hosts so that we can pass on the feedback!

What was your favorite part of your lodge stay?

What would you have changed about your lodge stay?

Did you feel that this lodge is managed in a way that minimizes our impact on the land, waterways, and other users?

- ☐ Yes
- ☐ Somewhat
- ☐ No

Please explain why you chose the above answer.

Did you feel welcomed and included by the lodge hosts and the other participants?

- ☐ Yes
- ☐ Somewhat
- ☐ No

Please share why you chose the above answer.

Were there any safety concerns during your lodge stay?

Safety concerns include sexual harassment and assault, near-misses or violations of [The Mountaineers member code of ethics and other behavior policies](#).

If yes, your feedback will be sent directly to our Safety Committee. We may contact you if additional information is needed.

- ☐ Yes
- ☒ No

If yes, please describe your safety concerns. Otherwise leave blank.

If you report a safety concern, we'll send a notification to our Safety Committee. It will contain only the information that you provide below. We may contact you if additional information is needed. Please leave this field blank if there were no safety concerns.



Is there anything else that you'd like to share?



SUBMIT



*Helping people explore, conserve, learn about, and enjoy the lands and waters of the Pacific Northwest and beyond.*



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